

Family Care began January 1 in Richland County

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On January 1, 2001, Richland County began its Family Care pilot program. Family Care is Wisconsin's new, flexible comprehensive long term care health program. This voluntary program offers increased consumer choice, improved access to services, and improved quality through a focus on health and social outcomes. Family Care long term care services include those previously provided through the home and community-based waivers, the Community Options Program benefits, and select Medicaid benefits. Family Care pilots are operating in Fond du Lac, La Crosse, Milwaukee, and Portage counties.

Care Management Organizations (CMOs) provide long term care and health care services, coordinate the provision of other services, and promote preventative services for members enrolled in Family Care. Aging and Disability Services of Richland County is the CMO for Family Care in Richland County. For more information about Aging and Disability Services of Richland County, contact the provider network developer at (608) 647-2302.

Richland County's CMO offers benefits to the following categories of individuals with long term care needs:

- Elderly, age 65 and over.
- Physically disabled, age 18 to 64.
- Developmentally disabled, age 18 to 64.

Acute and primary care services, including physician and hospital services and prescription medications, are not covered by Family Care for any member. If the Family Care member is also eligible for Medicaid, Wisconsin Medicaid will reimburse providers for acute and primary care services.

For more general information about Family Care, refer to previous *Wisconsin Medicaid and BadgerCare Updates*. These can be found in the "Provider Publications" section of the Medicaid Web site at www.dhfs.state.wi.us/medicaid/. For more detailed information about Family Care, refer to the Family Care Web site at www.dhfs.state.wi.us/LTCare/. ✦

For questions about Family Care in Richland County	
Aging and Disability Services of Richland County	(608) 647-2302
For questions about Medicaid	
Provider Services	(800) 947-9627 or (608) 221-9883

What you can find on the Medicaid Web site

About 10,000 people visited the Medicaid Web site in December 2000. The site offers valuable information for Medicaid providers and recipients. Users of the site have access to the latest news about Wisconsin Medicaid. The Medicaid Web site is located within the Department of Health and Family Services's (DHFS's) Web site at www.dhfs.state.wi.us/medicaid/.

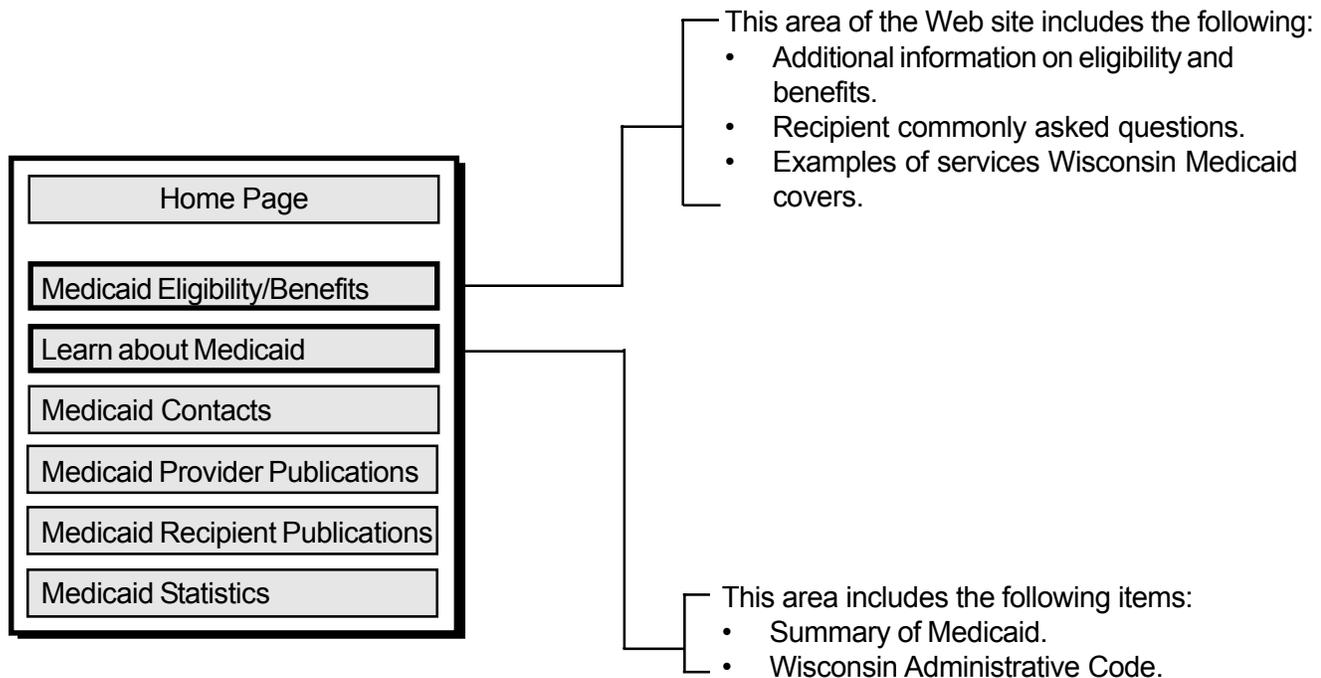
In addition to current Wisconsin Medicaid news, the major areas on the Medicaid Web site include:

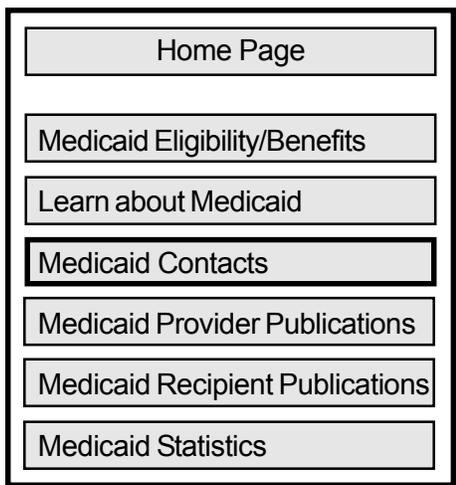
- Medicaid Eligibility & Benefits.
- Medicaid Recipient Publications.
- Medicaid Contacts.

- Family Care Information.
- Learn About Medicaid.
- Medicaid Provider Publications.
- Medicaid Provider Handbooks.
- Medicaid & BadgerCare Provider Updates.
- Medicaid Statistics.

To search the Medicaid Web site, use the DHFS search function. Keep in mind that this will search the *entire* DHFS Web site. For example, if you conduct a search on Medicaid's coverage of immunizations, information about the Wisconsin Immunization Program will be listed in addition to Medicaid information.

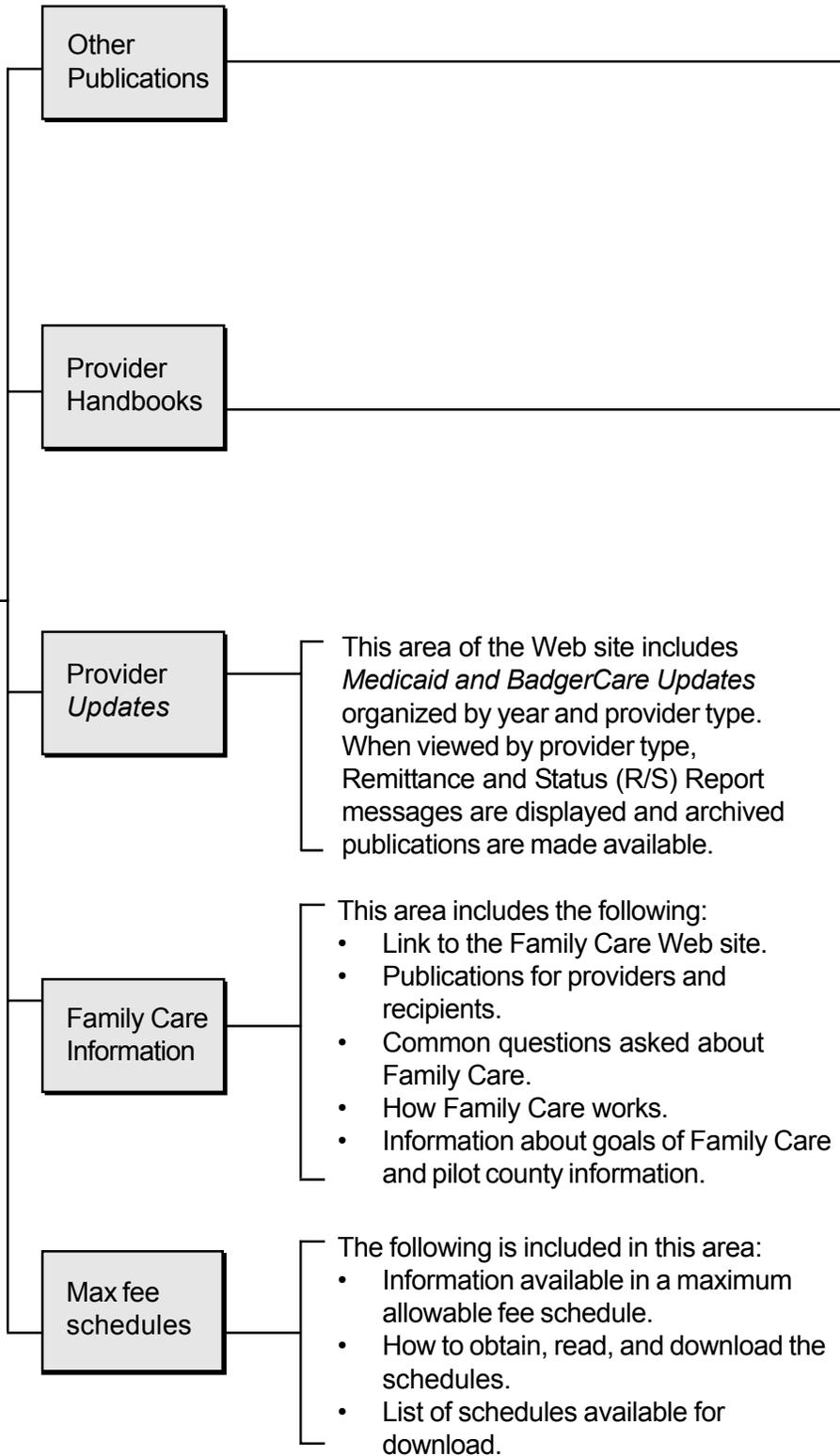
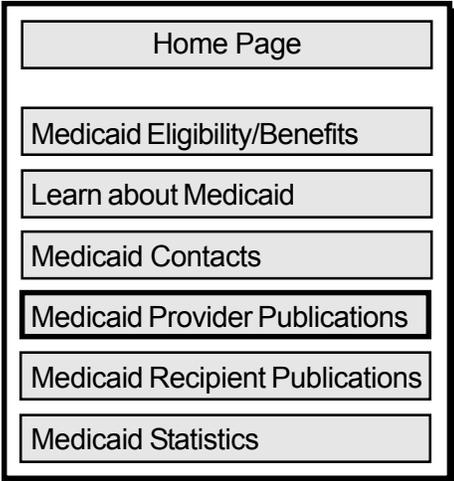
The following diagrams show *some* of the Medicaid Web site main menu selections with *some* of the subject areas they contain listed to the right. ✦





- Provider contacts includes the following:
- Medicaid mailing addresses and telephone numbers.
 - Ordering Medicaid-related materials.
 - Medicaid professional relations representatives.
 - Commercial eligibility verification vendors.
 - Wisconsin Administrative Code.
 - Other state Medicaid programs.
 - BadgerCare help index.

- Recipient contacts includes the following:
- Recipient Services.
 - County human or social service departments.
 - Certifying tribal agencies.
 - Social Security offices.
 - Link to Social Security Administration Web site.
 - County Medicaid transportation coordinators.
 - Tribal Medicaid transportation coordinators.
 - Medicaid managed care programs.
 - Special managed care programs.
 - Division of Health, Bureau of Quality Assurance (BQA) regional offices.
 - Community Services Deficit Reduction Benefit (CSDRB) coordinators.
 - Katie Beckett program consultants.



The Medicaid Provider Publications page includes all available provider publications, including:

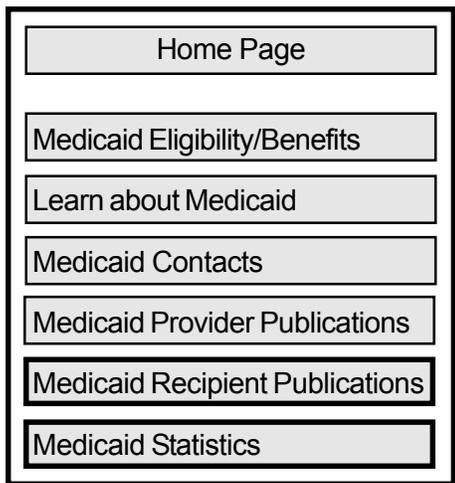
- Provider handbooks.
- *Medicaid and BadgerCare Updates*.
- Family Care information.
- Maximum allowable fee schedules.
- Information about PDF documents.
- BadgerCare program summary.
- Caseload statistics.
- Coverage determination software information.

- DRGs – inpatient hospital weights and rates.
- Eligibility Verification System (EVS).
- Family Care.
- Forward publications (managed care publication).
- Provider handbook replacement pages.
- HMO Comparison Report.
- Pharmacy Point-of-Sale (POS) information.
- STAT-PA software update.

The following provider handbooks are available on the Medicaid Web site:

- All-Provider.
- Ambulance.
- Chiropractor Services.
- Community Support Program.
- Crisis Intervention Program.
- Dental Services.
- HealthCheck Services.
- Independent Laboratory Services.
- Inpatient/Outpatient Hospital Services.
- Medical Day Treatment.
- Mental Health and Substance Abuse Providers: Clinics, Psychiatrists, and Psychologists in Private Practice.

- Mental Health and Substance Abuse Providers: County-Owned-and-Operated Clinics.
- Nurse Practitioner Services.
- Nursing Home Services.
- Occupational Therapy Services.
- Personal Care Services.
- Pharmacy Services.
- Physical Therapy Services.
- Physician Services.
- Podiatry Services.
- School-Based Services.
- Specialized Medical Vehicle Services.
- Substance Abuse Day Treatment.
- Vision Care Services.



This area includes recipient information about the following topics:

- BadgerCare (includes a link to BadgerCare Web site).
- Copayment.
- Estate recovery.
- Forward card.
- General information.
- Getting a job.
- HealthyStart.
- Medicaid HMOs.
- Managed care.
- Managed care grievances.
- Medicaid Purchase Plan (includes a link to Medicaid Purchase Plan Web site).
- Medicare premium savings.
- Noncitizens.
- Private duty nursing.
- Spousal impoverishment.
- Supplemental Security Income (SSI) Children (includes a link to Wisconsin SSI Web site).
- Wisconsin Works (W-2).

The Medicaid statistics area of the Web site contains the following items:

- Medicaid/BadgerCare caseload statistics.
- Enrollment statistics for BadgerCare.
- Explanation of caseload categories.
- Information about Wisconsin's uninsured families.
- Family Health Survey statistics.

What's new on the Medicaid Web site

The Wisconsin Medicaid Web site includes provider and recipient publications, Medicaid contacts and statistics, and eligibility and benefit information. You may visit the Medicaid Web site at www.dhfs.state.wi.us/medicaid/.

The following is a list of what has recently been added to the Medicaid Web site:

- January 2001 *Wisconsin Medicaid and BadgerCare Update*.
- Quarterly Pharmacy Handbook replacement pages.
- Updated Medicaid and BadgerCare caseload statistics.

Keep in mind that if you do not have a computer with Internet access, many libraries have access available. ✦

The *Wisconsin Medicaid and BadgerCare Update* is the first source of program policy and billing information for providers.

Although the *Update* refers to Medicaid recipients, all information applies to BadgerCare recipients also.

Wisconsin Medicaid and BadgerCare are administered by the Division of Health Care Financing, Wisconsin Department of Health and Family Services, P.O. Box 309, Madison, WI 53701-0309.

For questions, call Provider Services at (800) 947-9627 or (608) 221-9883 or visit our Web site at www.dhfs.state.wi.us/medicaid/.